



TERMS AND CONDITIONS OF SALE

PRICES

Prices included in the offer **are valid only for professional customers** i.e.: shops, shopping centres and Wholesalers of horticulture products, landscaping architects, businesses involved in arranging green areas, plant nurseries and other businesses and individuals involved in professional gardening or sale of plants.

Prices shown in our offer are net prices and are exclusive of VAT.

Plant prices **do not include the cost of transport** or additional packaging used for plants transport. The cost of transport and packaging are covered by the customer.

We reserve the right to amend prices during the season.

DISCOUNTS

In case of a single cash-purchase of plants, we grant the following discounts:

Purchase amount above net PLN 5000 - 2% discount

Purchase amount above net PLN 8000 - 3% discount

Purchase amount above net PLN 10000 - 5% discount

Purchase amount above net PLN 20000 - 8% discount

We grant discounts when making a prepayment – prior to the plants collection, or when paying by cash – at the time of plants collection.

Regular customers can count on a deferred payment date, but with this form of payment they are not entitled to receive a discount.

TRANSPORT

The nursery does not have its own transport; however, we are ready to assist you with organization of transport throughout Europe. We work with the best transport companies in Poland. We issue intra-Community invoices. We have a lot of experience in exporting outside the European Union.

We do not send our plants by courier services.

ORDERS

Orders can be placed:

- by e-mail at: sutkowscy@oid.pl
- by fax (+48) 25 752 66 96
- by phone +48 606 973 385
- in person at the nursery

We are open for business from Monday to Friday from 8:00 to 16:00 and on Saturdays from 8:00 to 14:00.

We are able to sell potted plants throughout the entire year (during winter after first placing an order).

Plants dug out from the soil are sold depending on the weather conditions, usually in the spring season from early March to early May, and during the fall season from early September.

Orders for plants dug out from the soil are carried out depending on the weather conditions, therefore, the agreed date of collection may be changed.

Nursery of Ornamental Trees and Shrubs Sutkowscy located in Sinołęka nearby Kałuszyn conducts only Wholesale trading.

We conduct retail trade in our retail nursery at the “Ogród i Dom” gardening centre in Choszczówka Stojecka near Mińsk Mazowiecki, ul. Warszawska 80, tel. 25 759 95 40, szkolka.choszczowka@oid.pl

WARRANTY AND COMPLAINTS

Nursery of Ornamental Trees and Shrubs Sutkowscy makes every effort for the goods sold in our nursery to be of the highest quality and to fully meet the expectations of our customers. Any possible defects in the plants or quantity shortages must be reported immediately after the receipt of the plant.

Warranty will not apply in the case of improper handling of the plants.

Also warranty does not apply to plants with defects known to the buyer at the time of purchase.

All complaints are dealt with on a case-by-case basis.

Our offer is not an offer within the meaning of the Civil Code.